

RESEARCH CHECKLIST

Use this checklist when you visit a community, to take notes and keep track of your impressions. You can file the completed checklist with any brochures or other correspondence you receive.

Community name	Date of visit
Address	
Phone number	
Website	Email

FIRST IMPRESSIONS — EXTERIOR	YES	NO
Do you like the location and its appearance from the outside?	<input type="radio"/>	<input type="radio"/>
Is the building in a safe neighborhood?	<input type="radio"/>	<input type="radio"/>
Are the grounds in good condition?	<input type="radio"/>	<input type="radio"/>
Is there space for outside activities (walking trails, gardening, picnics)?	<input type="radio"/>	<input type="radio"/>
Is the location convenient for your family and friends?	<input type="radio"/>	<input type="radio"/>
Is it convenient to areas that are important to you (doctors, libraries, shopping, theaters, parks)?	<input type="radio"/>	<input type="radio"/>
Is there ample parking for residents as well as guests?	<input type="radio"/>	<input type="radio"/>

Notes:

FIRST IMPRESSIONS — ATMOSPHERE	YES	NO
Is the building clean and pleasant-smelling?	<input type="radio"/>	<input type="radio"/>
Are the staff friendly and welcoming when you arrive?	<input type="radio"/>	<input type="radio"/>
Are furnishings in good condition and laid out in a convenient and accessible way?	<input type="radio"/>	<input type="radio"/>
Is the interaction between staff and residents warm and respectful?	<input type="radio"/>	<input type="radio"/>
Do residents socialize and interact with each other?	<input type="radio"/>	<input type="radio"/>
Do people seem happy and comfortable?	<input type="radio"/>	<input type="radio"/>
Is the noise level comfortable in common areas?	<input type="radio"/>	<input type="radio"/>

Notes:

LIVING SPACE

What are the living space choices? Studio 1-bedroom Townhouse/cottage

What features are available:

- Climate-control thermostat Adequate kitchen Sufficient closet space
- Easy-to-reach cupboards and shelves Additional storage space Convenient laundry facilities
- Grab bars in the bathroom

Notes:

LIFESTYLE

YES NO

Is there a calendar of activities posted?

Are the activities open to family members and the public?

Are there spiritual services on-site?

What amenities are available within the community:

- Barber/beauty salon Activity room Arts and Crafts room
- Chapel Library Fitness equipment
- Computer resources

Notes:

SECURITY, SAFETY, AND CARE

YES NO

Is there front desk staff around the clock?

Are the entrances and exits secured?

Is there an emergency evacuation plan posted?

Are there handrails in the hallways?

Are doorways, hallways, and common areas easily navigated by walkers and wheelchairs?

Are there emergency pull-cords available?

Do housekeeping, maintenance, dining, and care staff seem genuine, knowledgable, and friendly?

Are the caregiving staff licensed or credentialed?

Can residents continue to see their own doctor/pharmacist/dentist?

Is there a written care plan for each resident?

What levels of care are available?

Who determines the level of care? Is the resident/family involved?

Notes:

Overall impressions:
